

# TENNESSEE REGULATORY AUTHORITY

Pat Miller, Chairman  
Deborah Taylor Tate, Director  
Sara Kyle, Director  
Ron Jones, Director



460 James Robertson Parkway  
Nashville, Tennessee 37243-0505

May 10, 2005

Charles L. Howorth, Jr.  
Regulatory Vice President  
BellSouth Telecommunications, Inc.  
Suite 2014  
333 Commerce Street  
Nashville, TN 37201-3300

Re: Docket No. 04-00150, *Bellsouth's Motion for the Establishment of a New Performance Assurance Plan*

Dear Mr. Howorth:

In order to assist the Authority in its review of the *Joint Motion to Approve Settlement Agreement* that was filed with the Authority on April 29, 2005, please provide the following information:

1. Provide a redline version (in both paper and electronic format) of the SQM and SEEM Administrative Plans that will enable the Authority to compare the existing plans with those being proposed for approval.
2. Calculate SQM and SEEM results under the proposed plans for the most recent six months of data.
3. Are the plans being submitted identical to those approved by the Florida Public Service Commission? If not, explain any differences in detail.
4. Failures in a SEEM sub-measure result in remedies that escalate for each successive month of failure. Transitioning to a new plan requires BellSouth to restart its "failed month" counters. According to the Florida PSC Staff, BellSouth has proposed a transitional plan for Florida to partially compensate CLECs and the state for lost penalties during the transition. Does BellSouth propose the same transition plan for Tennessee? If not, explain why not.

Please submit four paper copies of the requested information plus an electronic version in PDF format via CD no later than May 24, 2005. Please also submit Response No. 2 in Excel format. Should you have any questions regarding this matter, please e-mail Arnold Reed at [arnold.reed@state.tn.us](mailto:arnold.reed@state.tn.us) or call at (615) 741-2904, extension 207.

Sincerely,

Aster Adams, Chief  
Competitive Markets and Policy Division

C: Pat Miller, Chairman  
Deborah Taylor Tate, Director  
Sara Kyle, Director  
Ron Jones, Director  
Sharla Dillon, Docket Room Manager